District Department of Transportation (DDOT)
Cynthia Turcios
Community Engagement Specialist; Ward 1
DDOT’s FY20 Accomplishments

• Paved more than 131 miles of roadway across all eight wards
• Completed Frederick Douglass Memorial Bridge arches
• Set the default speed limit to 20 MPH
• Began planning for the new Ward 7 Circulator route
• Expanded bike infrastructure by 6 miles
• Completed 30% of preliminary design for K Street transitway
• Reimagined public space with streateries, slow streets, and car free lanes
• Assisted with building, painting and installing Black Lives Matter plaza

Interim Director: Everett Lott
Ward 1 Overview

- In Ward 1, DDOT paved or repaired
  - 16 miles of roadway
  - 7 miles of sidewalks
  - 86 alleys since the launch of Alley Palooza in 2015

- Completed projects
  - Dedicated Bus Lanes on Georgia Avenue, NW
  - Safety Improvements on 15th Street, NW
  - Resurfacing of 7th Street, NW
  - Reconstruction of U Street, NW Phase II
  - Reconstruction of Florida Avenue, NW
  - Crosstown (Irving/Kenyon/Michigan Ave.) Bike Lane
DDOT SERVICES

Safety
• Vision Zero Initiative
• Traffic Safety Assessment Program
• Traffic Control Officers (TCOs)
• Safe Routes to School Program
• Safety Technicians (School Crossing Guards)

Infrastructure & Assets
• Roads, Sidewalks, and Alleys
• Pavement Markings
• Bridges and Tunnels
• Streetlights
• Traffic Signals
• Roadway Signage (Parking & Traffic)
• Parking Meters

Move DC
• DC Circulator
• DC Streetcar
• Capital Bikeshare
• Bike Network (Lanes & Trails)
• Permitting of Dockless Scooters and Bikes

Quality of Life
• Urban Forestry
• Street Trees and Public Land
• Americans with Disabilities Act (ADA) Program

Public Space and Curbside Management
• Permits
• Work in the Public Space (Permits for Occupancy, Construction, Excavation, etc.)
• Inspections
• Violations of DDOT Permitted Activity
• Parking
  • Residential Parking Permits (RPP)
  • Visitor Parking Permits (VPP)
  • Red Top Meter Program (RTM)
DDOT’S RESPONSE TO COVID-19
Reimagining Public Space

Car Free Lanes

Car Free Lanes support improved bus travel times and reliability and allow WMATA and Circulator buses to efficiently operate their routes. DDOT installed three quick-build car free lanes in 2020:

• 14th Street NW
• M Street SE
• Martin Luther King, Jr. Avenue SE

In 2021, DDOT will focus on improving bus operations and safety in the car free lanes.
Slow Streets & Streateries

• Slow Streets -- are restricted to local traffic only and the speed limit is set at 15 mph to support neighborhood-based safe social distancing while walking, running, or for essential travel or recreation. Residents, emergency vehicles, deliveries, and trash collection vehicles will continue to have full access to DC Slow Streets.

• DC Streateries -- helps businesses expand space in parking lanes in front of their property to offer outdoor seating and safe social distancing for patrons to dine.
2021 CURRENT WARD PROJECTS

• 14th Street NW Bus Improvements
  14th Street NW in Columbia Heights Traffic Decongestion and Bus Improvements

• 16th Street NW Bus improvements
  16th improve the performance and reliability of bus routes along 16th Street NW between H Street NW and Arkansas Avenue NW

• Near Northwest III Safety and Mobility Study
  The study focuses on easily implementable short-term recommendations to improve safety and access for all users.
RESOURCES, PROGRAMS & PROTOCOLS
moveDC is the long-range transportation plan for the District of Columbia. Under Mayor Bowser’s leadership, moveDC establishes goals, policies, strategies and metrics for District Department of Transportation to invest in transportation facilities and programs that address the future needs of Washingtonians across all eight wards. We need input from all residents to ensure that our long-range plan reflects the needs and priorities of a world class city like Washington, DC.
311 Service Request

District of Columbia | Office of Unified Communications

DC311

Registered users can get quick access to service request history.

Login  Register  Continue as guest

Mobile App
Now available for download on app stores.

Download on the App Store  GET IT ON Google Play

If you are having trouble viewing this site, it may be because you are using a slightly older browser. The site is fully compatible with the following browsers: Internet Explorer 10 and later, Firefox and Chrome.
<table>
<thead>
<tr>
<th>Service Description</th>
<th>SLA Duration</th>
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<tbody>
<tr>
<td>Alley repair investigation</td>
<td>SLA 270 business days</td>
</tr>
<tr>
<td>Bicycle services</td>
<td>SLA 60 business days</td>
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<tr>
<td>Bus/Rail issues</td>
<td>SLA 60 business days</td>
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<tr>
<td>Potholes</td>
<td>SLA 3 business days</td>
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<tr>
<td>Resident parking permit</td>
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<td>Roadway repair</td>
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<tr>
<td>Roadway sign</td>
<td>SLA 130 business days</td>
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<tr>
<td>Roadway striping/marking</td>
<td>SLA 270 business days</td>
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<tr>
<td>Sidewalk repair</td>
<td>SLA 270 business days</td>
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<td>Streetlight repair investigation</td>
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<td>Traffic safety investigation</td>
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<td>Traffic signal issues</td>
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<table>
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<tr>
<th>Other Services</th>
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<td>Tree planting</td>
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<td>Tree pruning</td>
<td>180 business days</td>
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<td>Tree removal</td>
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<tr>
<td>Utility repair issue</td>
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</tbody>
</table>

Please always submit a 311 request before reaching out to DDOT, with a 311 tracking #, we can provide you with more detailed info on where we are.
DDOT Paving Plan

An interactive map of DDOT's paving work for Washingtonians to track our progress as we enhance the safety of the roadway and improve the ride comfort of the road surface. DDOT is prioritizing paving non-residential streets during the COVID-19 response to minimize disturbance to residents during the Stay Home Order.

Select a ward: All Wards
Select an ANC: All ANCs
Select a plan: Paving Plan 2020

129 Completed Miles
2 Substantially Completed Miles
133 Planned Miles

Road Segments Currently Under Construction
Click to zoom into the road segment.

View the map on your mobile device

www.ddot.dc.gov/pavedc or search “DDOT Paving Plan”
Traffic Safety Assessment (TSA) Process

**GENERAL PROCESS**

DDOT is committed to making our city’s streets safer for everyone while minimizing impacts to traffic operations. A combination of traffic control devices and traffic calming measures can help meet both goals. Our Traffic Safety Assessment program will identify intersections and corridors of concern, analyze existing conditions, and provide a plan for safety mitigations.

We have created a routine process for city residents to report areas of concern to DDOT.

1. **Step 1:** Resident contacts DDOT with a street safety concern. Call 311, visit 311 online, or talk to your ANC commissioner.

2. **Step 2:** Resident and DDOT work together to determine the extent of the safety issue.
   - DDOT will send a questionnaire to better understand the issue.
   - A letter of support from your ANC Commissioner is also requested.
   - Email the completed questionnaire and letter of support to traffic.safety@dc.gov.

3. **Step 3:** DDOT evaluates the safety issue to determine if any action is needed.

4. **Step 4:** DDOT communicates the findings to the resident.
   - If no safety mitigation is needed, then DDOT will deliver the study results to the resident and close out the request.

5. **Step 5:** If a safety mitigation is deemed necessary, then DDOT develops recommendations and works with the community to identify the most appropriate solution(s).
   - If recommendations change existing traffic control and/or on-street parking, a Notice of Intent (NOI) will be required. The NOI includes a 30 business-day public comment period.

6. **Step 6:** DDOT installs the safety mitigation.

A Traffic Safety Assessment request takes approximately 120 days to complete Steps 1-5. Requests with a completed questionnaire and letter of support from the ANC Commissioner will be prioritized. The timeline for installation of improvements will vary based on the safety mitigation identified.
Cynthia Turcios
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e. Cynthia.turcios1@dc.gov
Thank you. I look forward to working with you all and continuing to serve the residents of Ward 1.

Questions?